

Pelvic Health Specialists is now open and seeing patients in both the Topeka and Lawrence clinics. We have removed several patient appointment slots to eliminate patient overlap at the front desk and common areas. We have implemented the following steps to ensure the safety of our patients and staff. Starting immediately, all patients will be required to wear a mask which appropriately covers your mouth and nose. If you do not have a mask, we have some available for purchase at the front desk for \$3, cash only please. These can be purchased at the time of your appointment. If you do not wish to wear a mask, you will be asked to reschedule.

When you arrive at our office for your scheduled appointment please adhere to the following:

1. Please do not enter the building prior to your scheduled time. If you arrive early, we ask that you wait in your car until your scheduled appointment time.
2. If you have a mask, please wear it upon entering the building. If you wish to purchase one at the front desk, please don mask as soon as possible.
3. When you come into the building, you will be asked a series of prescreening questions to determine your current health status prior to being taken back to a room. We will do our best to avoid gathering of people in the waiting room.
4. If you have someone with you, they will be asked to wait in the car. Only patients will be allowed in the office. If you have concerns about this, please call our office ahead of time to make arrangements.

We do have a \$50 non-refundable no-show fee for office visits and \$100 non-refundable no-show fee for Urodynamic Study appointments. If you are not feeling well or are unable to come to your appointment for any reason, please notify us to avoid being charged this fee.

Reasons to cancel your appointment:

- Cough, fever, shortness of breath, loss of smell or taste
- Recent contact with confirmed COVID-19 patient
- Recent travel

If you have any questions, please notify our office at 785-727-7900, option 2. Please do not leave messages about appointments on the nurses or billing line.